

CLINICAL COACH CONGRESS 2019

Monday 18 March - Tuesday 19 March ...*For clinical coaches*



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Clinical Coach Congress Programme

Day One, 18 March 2019

9.00-9.30 Registration

9.30-9.35 **Chairman's Welcome** – Karen Davidson CertEd RVN, Vice Principal - Quality, The College of Animal Welfare

9.35-10.20 **Motivation – SVN to RVN, Every Step of the Way**

Louise Northway VNCert(ECC) Ncert(Anaesth) RVN, Wendover Heights Veterinary Centre

Students are influenced by the team that surrounds them. This talk will cover ways to motivate students and your team to collaborate, work and learn together; creating a proactive learning environment for all, every step of the way.

10.20-11.05 **Make the Most of Your Placement Student**

Nadine Thomson MCI, MInstLM, Placement Liaison Manager, The College of Animal Welfare

Providing a placement for a student veterinary nurse can be a wonderfully rewarding experience for both student and practice. A student, whether on a day release or block placement programme, can be an extra pair of helping hands whilst you will be providing them with a safe and valuable learning environment. However, along with the benefits there may be challenges which we will explore together within this session.

There can never be a better person to train the next generation of student nurses than one who has been there and has experienced the rewards and frustrations for themselves.

11.05-11.35 Morning Break

11.35-12.20 **It's Not the Job You Do, It's How You Do the Job**

Kathy Kissick MA Ed Cert Ed RVN, Royal College of Veterinary Surgeons

As clinical coaches it is vital that we coach our students to not only achieve their qualification but become professional, accountable veterinary nurses representing a profession that we are all so proud of.

This presentation will delve into the intricacies of professional accountability, consider frequently asked questions regarding fitness to practise and encourage the veterinary nurse to understand the seamless link between professional, legal and ethical accountability.

12.20-12.30 **Q & A Panel** Present questions (anonymously if desired) to the morning's speakers

12.30-13.30 Lunch

13.30-14.45 **Supporting Your Student Through to Competency**

Victoria Page BSc(Hons) RVN, The College of Animal Welfare

This session will focus on how best to support your student, in order for them to achieve all of the required Day One Skills and Competences, across the varying skills logs. We will discuss teaching techniques, how to address the more challenging skills in practice, and how best to incorporate the Code of Professional Conduct.

By the end of the session, you will be able to help your student complete all of the skills required of them in the most efficient way possible.

14.45-15.15 Afternoon Break

15.15-16.00 **Veterinary Nurse Apprenticeship Standard Approved for Delivery**

Dr Erwin Hohn BVSc BA(Hons) MBA FCI MRCVS, Chairman - Veterinary Nurse Trailblazer

Did you know there is a new apprenticeship for a veterinary nurse? Validated on the 8 August 2018, developed by employers for their employees. This presentation will look at who can become an apprentice, how do they work, what is in the new standard and what is an End Point Assessment plan? This talk will provide a practical guide through the new process, how the 'Trailblazer' group worked together to achieve the new standard, and ultimately how the new apprenticeship is 'fit for purpose' and aligned with 'Day one Skills and competences'.

16.00-16.15 **Q & A Panel** Present questions (anonymously if desired) to the afternoon's speakers

16.15 **Close** VetSkill Official Launch – Level 3 Diploma in Veterinary Nursing - All delegates invited

Clinical Coach Congress Programme

Day Two, 19 March 2019

9.00-9.30 **Registration**

9.30-9.35 **Chairman's Welcome** – Karen Davidson CertEd RVN, Vice Principal - Quality, The College of Animal Welfare

9.35-10.20 **VN Futures**

Julie Dugmore RVN & Jill Macdonald RVN Royal College of Veterinary Surgeons (RCVS)

Since the launch of the VN Futures Report and Action Plan in 2016 there has been a lot of great work going on somewhat under the radar. During this session, the RCVS will report on the actions of the numerous working groups that have been working hard to achieve the ambitions of the 5-year plan.

10.20-11.05 **Forging Ahead - Tailoring Your Coaching Style for Optimal Outcomes**

Alison Lambert BVSc CMRS MRCVS, Onswitch

Establishing a trusting and respectful relationship between both parties is vital for the success of the coaching process. The role of the clinical coach is to gently but effectively address any problems or issues early on, and it is so important that a student veterinary nurse feels that they can be honest with their coach. In this session we will look at ways to flex your communication style in order to get the best out of coaching sessions, identifying specific approaches for different personality types. Maintaining a calm and productive coaching environment resolves issues more quickly, strengthens relationships and ultimately produces confident and capable veterinary nurses.

11.05-11.35 **Morning Break**

11.35-12.20 **RCVS Mind Matters Initiative - How to Get Involved**

Lisa Quigley, RCVS Mind Matters Initiative

The RCVS Mind Matters Initiative (MMI) aims to improve the mental health and wellbeing of those in the veterinary team by offering mental health awareness training, trying to break down the stigma associated with mental ill-health and developing support resources and courses to help students, vets, nurses and practice managers to flourish, and, when needed, to get back on form. MMI Manager, Lisa Quigley, will outline the current activities, look at how you can get involved and provide tips on improving wellbeing in the practice.

12.20-12.30 **Q & A Panel** Present questions (anonymously if desired) to the morning's speakers

12.30-13.30 **Lunch**

13.30-14.45 **Who Wore it Best? Exam Technique, Skill Level or Knowledge Base – Which Matters Most?**

Jane Davidson MA RVN IQA GradDipVN DTLLS PgCert Clin Ed, Educator & social media blogger #planetrvn

There are many people who input into your students success in their OSCE exams and it can be hard to define what they need and when. Is poor performance in the exam down to their skill level, their knowledge base or their ability to perform in an exam? In 'Who wore it best' we look at these closely linked aspects of OSCE success and work out 'who wore it best' in your students preparation.

14.45-15.00 **Afternoon Break**

15.00-15.45 **Life Learning – How to Teach so People Hear You**

Libby Kemkaran-Thompson MA Vet MB MRCVS, Vet Dynamics

Talking so people hear is one thing; speaking so they listen, understand and recall is completely different. This session covers the 3 learning styles and the different brain types that are found, and tells you how to communicate with each of them. It will give you a toolkit of different tips and tricks to get people's attention, and to then learn and remember what you say and improve retention and recall using specialised focussed learning methods.

15.45-16.00 **Q & A Panel** Present questions (anonymously if desired) to the afternoon's speakers

16.00 **Close**

HOW TO BOOK

For details of prices and how to book your place, please see overleaf to complete and return the booking form.

You can also book online at www.caw.ac.uk/cc

Clinical Coach Congress 2019

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